Luis Imlauer

Technical Solutions & Integrations | Python, SQL, Snowflake, APIs

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Professional Summary

Technical integrations professional working across enterprise APIs, data workflows, backend systems, and product operations. Uses Python, SQL, and Snowflake to diagnose complex production issues, automate remediation, support partner implementations, and translate technical feedback into clear requirements. Fluent English with direct experience supporting US partners and customers.

Technical Skills

Integrations: REST APIs, OAuth, API keys, bearer tokens, webhooks, SDKs, Postman, cURL, Swagger/OpenAPI, field mapping

Data & Backend: Python, SQL, Snowflake, FastAPI, SQLAlchemy, MySQL, ETL/ELT, dashboards, data modeling

Delivery: Jira, Confluence, GitHub, Docker, Linux, Redis, GitHub Actions, technical documentation, troubleshooting, partner onboarding

Professional Experience

DOOR (ex Latch) - Product Ops Specialist, Integrations

Apr 2025 - Present

Remote | US B2B SaaS

- Define and maintain API/SDK requirements and technical documentation across endpoints, payloads, authentication, webhooks, mappings, and certification workflows.
- Resolved approximately 700 duplicate accounts affecting 350 users in one hour by querying Snowflake, defining activity-based validation rules, and automating remediation through internal APIs.
- Built a Python and API-based unit-to-door mapping workflow used across 300+ properties, replacing 15-30 minutes of manual work per property.
- Create reusable Snowflake reports and dashboards to monitor integration status, operational metrics, data quality, and recurring issue patterns.
- Own technical follow-up across multiple integration partners, diagnose issues, and coordinate resolution with Product and Engineering.

DOOR (ex Latch) - Integrations Specialist

Feb 2024 - Apr 2025

Remote | US B2B SaaS

- Onboarded 200+ properties and worked with 10+ external partners through integration, testing, rollout readiness, and implementation workflows.
- Supported partner troubleshooting and translated implementation findings into clearer requirements, mappings, and documentation.

DOOR (ex Latch) - Data Entry Specialist

Oct 2023 - Feb 2024

Remote | US B2B SaaS

- Mapped units and keys for 250+ properties with strong attention to data accuracy, consistency, and implementation readiness.
- Built mobile-app usage dashboards and presented recurring customer feedback themes to product and development leadership.

Selected Product Project

MenuPropio - Founder / Backend Developer

2025 - Present

Remote | menupropio.com

Python, FastAPI, MySQL, Redis, Docker, Firebase

- Designing and building a multi-tenant B2B SaaS for restaurant ordering operations, including tenant isolation, granular RBAC, audit logs, authentication, rate limiting, and API-driven workflows.
- Turn restaurant workflows and user feedback into product requirements while owning backend architecture, data modeling, and production infrastructure.

Additional Experience

Polygon3D - Data Analyst / Owner

Nov 2019 - Dec 2022

Argentina

- Built a Python/SQL operational system for finance, budgeting, inventory, order tracking, and business reporting.
- Created recurring reports and spreadsheets to monitor performance, support planning, and improve process visibility.

Lacademia - Statistics Professor

Feb 2022 - Nov 2023

Argentina

- Taught Statistics I and II to 100+ students and communicated quantitative concepts to non-technical audiences.

Education, Certification & Languages

Education: Systems Engineering coursework, UTN Rosario; Business Administration coursework, Universidad Nacional de Misiones

Certification: Google Data Analytics Certificate

Languages: Spanish (Native), English (Fluent), Portuguese (Proficient), Italian (Basic)